

## TRACK EVERYTHING

More than just bar codes and inventory control, our software resolves each of the critical issues facing evidence management every day.



## **MANAGE YOUR EVIDENCE THE** RIGHT WAY

The right tool for the job matters. If you're spending too much time taking care of inventory – whether it's in a law enforcement evidence room or a hospital, you're not doing it the right way! The Tracker Products bar code tracking software package is designed to support you every step of the way.





## **BROWSER-BASED**

Users can work from anywhere and on any internet-connected device to utilize the Tracker Products system.

Among other benefits, this allows you to receive our monthly program updates and improvements, all at no additional cost to you.

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## **ENDLESSLY CUSTOMIZABLE**

That's right - your work, your way. From unlimited custom field to a welcoming, organized dashboard that works the way you do. System access is also fully customizable, down to the user level.

## **AUTOMATED TOOLS**

 ${\bf Robost\ built-in\ features\ make\ Tracker\ Products\ the\ only\ choice.}$ 

For example, what if you could get rid of more property than you bring in? That's easily achievable with our Auto Disposition tool, a solution that can bring your disposition rates up to 70% or more!

## **INDUSTRY-LEADING SUPPORT**

It starts with the experience and knowledge of Team Tracker. Fully supporting our customers is key to our ongoing success. We also maintain an online help guide so that the answer is always at your fingertips.



# **EVIDENCE MANAGEMENT**

Knowing what you have stored in your property room is simply not enough to help you manage the flow of evidence through your agency. Many evidence systems on the market today are not much more than a glorified inventory control system. If you're making the decision to find a new evidence management system, it's important to find a system that solves the seven critical needs of property and evidence management. Anything else is just a new system.

Evidence management is much more than a barcode solution. In addition to inventory control; managing evidence requires a system capable of producing an unbreakable chain of custody, providing documentation of evidence movement and transfer, managing the flow of digital evidence, facilitating communication between investigators and property room personnel, automating the disposal approval process and automating accountability functions like audits and inventories.

If you're curious about whether your current system is helping you manage your evidence, ask yourself five questions:

- 1 How many items do I have stored in my property room right now?
- 2 What's the total amount of currency stored in my property room right now?
- Have I completed an inventory in the past twelve months?
- 4 How many items do I have slated for disposal right now?
- How many items have I disposed this year?

An evidence management system puts essential information at your fingertips in real time. If you're managing your evidence, these are things you know already. If you don't know the answers to these basic questions, or if you have to do anything more than a click on your browser, chances are that you need an evidence management system.





Get rid of more evidence than you bring in with our Auto Disposition feature.

## UNRIVALED AUTOMATION & CUSTOMIZATION

How quickly can you find inventory answers today? Is it painless for you to provide consistent monthly and annual reporting statistics? Tracker users are saving valuable resources by finding the information they need quickly and consistently through our customized Dashboard, the implementation of Auto Disposition, and so much more. There are no modules involved – one price, all the benefits. And because we're browser based, the Tracker Products system updates are seamlessly delivered on a monthly basis without an additional invoice! Generate data in real-time, share what you need to when you need to – and save your organization both time and money. Our computing power is unmatched!

Are you ready for the digital tidal wave?

Every photo, video, and audio file used as evidence by your agency requires the same solid chain of custody as any other physical item you store in your property room. If it hasn't happened already, chances are that in the next five years property and evidence rooms will take in more digital evidence items than physical. Storing digital evidence

on perishable media like DVD is a risky proposition for your critical data files. With these three realities facing every property room in the country, Tracker Products equips you for seamlessly navigation through the endless flow of digital evidence.

## **Discovery**

Many states are adopting more stringent discovery laws to ensure that all case evidence is available to both prosecutors and defense attorneys before trial. Even the most complex criminal cases, the physical evidence side of this equation is pretty straight forward. But in most criminal cases, digital evidence in multiple formats is a large part of the case. It's not uncommon for squad car video, body cam recordings, crime scene photos, audio files, or mobile phone data to be collected on almost any kind of criminal case.

## **Storage**

Storing digital files can become a nightmare for law enforcement agencies. Outdated methods of digital evidence storage are still the norm for the vast majority of law enforcement agencies today. Most digital evidence was burned onto CD or DVD for later use. Ten years ago, most agencies could fit all of their digital files into a shoe box, but today the same agencies are faced with shelf after shelf of DVD's and CD's, and the stacks grow exponentially each year as new, more memory intensive application make their way into the industry each year. Tracker Products can help you ensure that your critical digital evidence is authenticated, stored securely, safely and dependably for as long as you need to keep it.

## **Accountability and Access**

Accountability of digital evidence assets is critical for the effective prosecution of criminal cases, but digital evidence management doesn't end with a complete list of your evidence. When it comes to digital evidence, it's important that your system provides easy access to those who need it, while denying access to those who don't. This can be an overwhelming task for property rooms unprepared for the additional burdens of the digital age. All stakeholder can access and view the files they need from the same screen they use to look at the rest of the evidence associated with the case, from anywhere in the world.

Tracker Products can be the solution for your property room needs for both digital and physical evidence. We can help you sail smoothly through the tidal wave while others struggle to stay above the surface.

## INFINITELY CUSTOMIZABLE

Who better to tailor your tracking system than yOU? Tracker Products software is infinitely customizable. You can create as many custom fields as you wish, enabling you to track the movement, storage and possession of virtually anything.

## What's the benefit of customization?

Ever used a software product that required hours of work from your vendor to update even the simplest of options, if it could be done at all? With Tracker's system, you'll never have to wait around for someone else to tailor the product to fit your workflow. Our system customization features puts the power of change in your hands.

The choice is yours when it comes to how the system looks and operates. After all, you know more about your company's tracking needs than anyone else. Modify any of the pre-existing data fields, their names, input requirements, default values and any of the options in a drop-down or radio input field. Create any number of custom data input fields to reflect the types of items managed by your unique organization.

Whether your organization is in law enforcement, mail delivery, construction, the arts, medical supplies or just about anything else, you'll find the software's fully-customizable interface a welcome tool in your quest to track the chain of custody, movement and storage of every item in your inventory — whatever that may be.

### User administration

Tracker Products User Administration feature allows you, the system administrator, to quickly and easily customize access for each of the users in your organization, improving security and overall performance by focusing each user's access to the individual permissions within your tracking system. Not only does it make the user's job easier because there's less to sift through when navigating the interface, but it ensures that only users with acceptable status have the ability to perform certain tasks.

### Unlimited custom fields

Data collection fields create the framework for any digital tracking system. With Tracker Products, you have the ability to easily create as many of them as you need. Design your custom tracking system by choosing from text, dropdown, radio, checkbox, date and time fields to collect the data that will be used to track and account for each and every item in your system.



## THE EVIDENCE LIFE CYCLE

Our friends in law enforcement know that from the time an item is collected in the field, the evidence life cycle clock starts ticking. Some items will stay for weeks, others years, some forever. But each item stored in your property room has the same essential life cycle. Our Evidence Management System equips you to manage every step in the cycle, from collection through disposition.

## 1

### **COLLECTION AND SUBMISSION**

Your officer lifts a fingerprint at the scene. With Tracker Products, evidence logging can begin from the field or in the evidence submission area. We know packaging is critical – and that's why our system prints a clear label with all necessary information – no scribbled writing, no extra paperwork.

## 2

## **INTAKE & STORAGE**

With Tracker Products, the intake process can be as simple as inspecting the package and two or three scans later, it's ready for storage. It's just that simple. Every action is securely recorded maintaining an unbroken, unimpeachable chain of custody. Need to find that item in an instant? Yes, our system makes that simple, as well!

## 3

### TRANSFER

Evidence needs to go to the lab for analysis or to court for trial. You can transfer items digitally and capture signatures or add attachments in the system. If you're working with outside agencies or entities, you still have the flexibility to print release or transfer documentation from the system.



### DISPOSAL

Without lifting a finger or even once checking the item's history, our software will send the submitting officer a retention review request to approve the disposal of the item if appropriate, or request to keep the item for a specified period of time before the next review.



## WHO USES TRACKER PRODUCTS?

The U.S. Army and Navy overseas. Police Departments from Maine to California. State Highway Patrols. Law Firms. Forensic labs. Hospitals. Museums. Universities. Their common ground? They all need to track the collection, processing and storage of information: Everything from inventories to case histories. Their solution? They chose our product: The Tracker Products revolutionary browser-based, chain-of-custody bar code tracking software. Problem solved.

More organizations than ever before are benefitting from our automated tracking software because it's designed to track virtually anything. Users customize the interface to collect and manage the specific information their organization deals with on a day-to-day basis.

"By implementing Tracker, we have been able to get rid of so much evidence that we stopped plans for a new storage facility for the property and evidence department."

— Dave Simpson, Director of Technology, Frederick County Sheriff's Office

"This technology has streamlined the process of booking property and allowed us to become more efficient in our daily work. The ability to tailor the system to our individual needs and the quick response of Tracker Products' technical support are key advantages versus other systems we researched."

— Eric Quintero, Senior CSO, Garden Grove PD

### **FEDERAL**

Department of Defense OIG
US Health & Human Services OIG
Environmental Protection Agency OIG

#### **STATE**

Tennessee Highway Patrol New Mexico Highway Patrol Maine DEA (Augusta, Maine)

#### **MUNICIPAL & COUNTY**

Omaha Police Department
El Mirage Police Department
Detroit Police Department
St. Louis Police Department
Frederick County Sheriff's Office

Santa Rosa Police Department
Bismarck Police Department
Bowling Green Police Department
Des Moines Police Department
Sumter Police Department
Gwinnett County Sheriff's Office
Miami Gardens Police Department

#### **CORPORATE CLIENTS**

Apple Computer
Siemens
Regeneron Pharmaceuticals
NBC
Price Waterhouse Coopers
KPMG
Goodyear Tire and Rubber

## OUR HISTORY

Tracker Products has been an innovator in the evidence management industry for over 20 years. We began as a small startup hardware and networking company in 1996, and the company quickly developed a strong reputation for development, problem solving and faithfully meeting client needs. That reputation led the Cincinnati suburb of Independence, KY, to reach out to Tracker as a consultant when they were looking for a software system to manage the department's collection, documentation and storage of evidence.

That was the launching pad.
Today, Tracker Products remains
focused on developing features
that impact operational efficiency
and effectiveness. Local, State
and Federal agencies across the
country rely on Tracker to help
them manage their physical and
digital assets, and the list grows
longer every month. We look
forward to meeting you!

\*Now over 1,000 agency installs of Tracker Products software.



